

# Identity and Access Management Solutions



## Trusted Adviser Partner

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On Your Digital Transformation Journey

"Secure and Seamless Anytime, Anywhere, Any Device Access to Any Cloud based or On-premise Applications  
for Employees, Customers, Partners and other entities for Enterprises both Big and Small and Everything in Between "



## Who We Are

We (**Knowledge on TAP**) are a solutions provider working with our customers as their **Trusted Adviser and Partner** and accompany them on their Digital transformation journey working collaboratively and providing secure, cost effective solutions by leveraging our team of people, ensuring high level of certainty and guarantee to match your business needs

## What We Do

We endeavour to enable our customers to realize their business vision and goals and empower them to harness the power of innovation and technology by providing Secure, innovative customer centric solutions for all their business needs as they embark on their Digital journey.

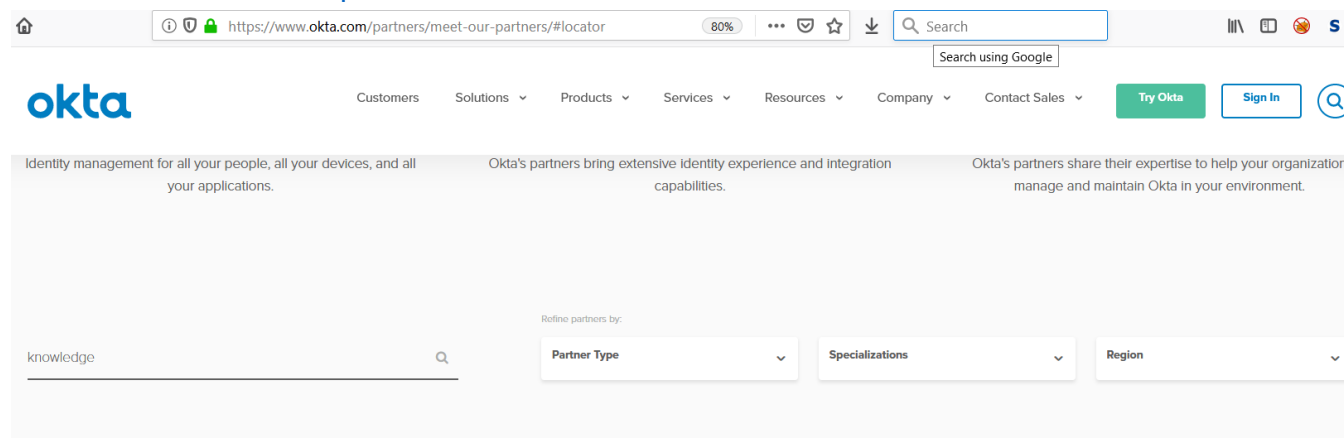
We have partnered with Okta - Industry leading provider of Identity as a Service (IDaaS) and provide License Sales, IAM Consulting, Readiness Assessment ,Professional services and Support Services for a successful implementation and ongoing management of Okta solution offerings for your business needs



## Who We Are

We (**Knowledge on TAP**) have partnered with Okta - Industry leading provider of Identity as a Service (IDaaS) and provide License Subscription Sales, IAM Consulting, Readiness Assessment, Professional Services and Support Services for a successful implementation and ongoing management of Okta solution offerings for your business needs.

<https://www.okta.com/partners/meet-our-partners/#locator>





## IDENTITY AND ACCESS SERVICE OFFERINGS OVERVIEW

IAM READY (RU?)  
(Readiness  
Assessment)

IAM  
Strategy & Roadmap  
Architecture & Design  
Services

IAM Implementation  
Professional  
Services

IAM Custom  
Development  
Services

IAM On-Premise and  
Cloud Integration  
Services

IAM Managed  
Services & Support

End User Enablement  
& Service Desk  
Support Services



## Overview of our Professional Services capabilities for Okta Solution Offerings

### Strategy , Architecture and Design Services

- ❑ Business case development, Digital Identity and Access strategy and roadmap development, Solution Reference architecture Design and alignment with Enterprise architecture strategy and roadmap
- ❑ Readiness assessment services to determine the readiness level within an organisation to enable business initiatives to support Secure anytime, anywhere access to Employees, Partners and Customers to address all your business needs
- ❑ Enable enterprise IT to provide secure, agile solutions to businesses without compromising on Business Policies, Process, Compliance and Regulatory requirements (i.e. use of shadow IT by business to meet their needs in a timely manner without being constrained by internal IT process and skillsets)
- ❑ Secure seamless customer experience – B2C , G2C (Government to Citizen) secure IAM Service delivery



## Strategy , Architecture and Design Services (contd.)

- ❑ Merger and Acquisition – secure and seamless integration of business applications and user access needs
- ❑ Secure seamless collaboration with partners – B2B Secure IAM Service delivery
- ❑ Secure API identity and access management and integration of both on premise and cloud applications
- ❑ Secure and seamless user experience and access across both Web based and mobile applications
- ❑ Secure solutions to address industry specific requirements and related regulatory and compliance needs
- ❑ Optimisation, Upgrade, Maintenance and Migration and Integration of existing applications and on premise IAM solutions with cloud based IAM solutions and applications

## Managed Support Services

We provide ongoing management and support for Identity and Access management solutions, and work towards ensuring that our customers can continuously leverage the capabilities and product enhancements to maximise their investment and enable them to retain and attract new clients



## Overview of our Professional Services capabilities for Okta Solution Offerings

We provide services across all streams for the Okta solution offerings

### Okta Access Management

- ❑ Single Sign-On
- ❑ Multi Factor Authentication (including Adaptive MFA)
- ❑ API Access Management
- ❑ Social Authentication (Facebook, LinkedIn etc.)
- ❑ Sign-in With Okta
- ❑ Enterprise mobility management for secure access to applications
- ❑ Inbound / Outbound federation to enterprise applications and OIN applications



## Professional Services – Focus Areas

### Okta Access Management Offerings

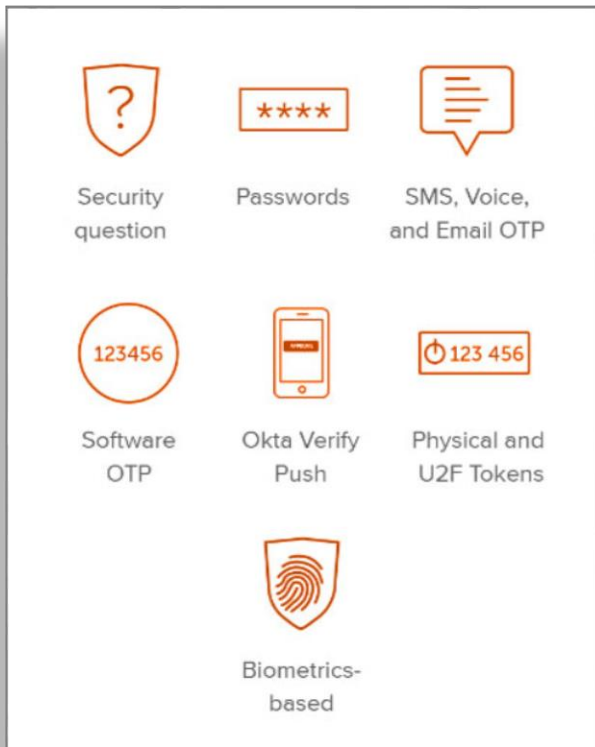
- ❑ Solution Architecture, Design and Implementation Services for all Okta Access management Solution offerings
- ❑ Single Sign-on, Multi Factor Authentication (including Adaptive MFA) , API Access Management , Enterprise mobility management for secure access to applications,
- ❑ OIN applications integration , Inbound / Outbound federation to on premise enterprise applications and SaaS applications
- ❑ Desktop and Mobile SSO (cloud and On premise apps)
- ❑ RADIUS Integration
- ❑ Customizable user experience - Custom organization URI's, Sign-in and Self service registration widgets, Directory integration, Contextual access management





## Professional Services – Focus Areas

### Okta Access Management Offerings - Cont



### Multi Factor Authentication (Adaptive MFA)

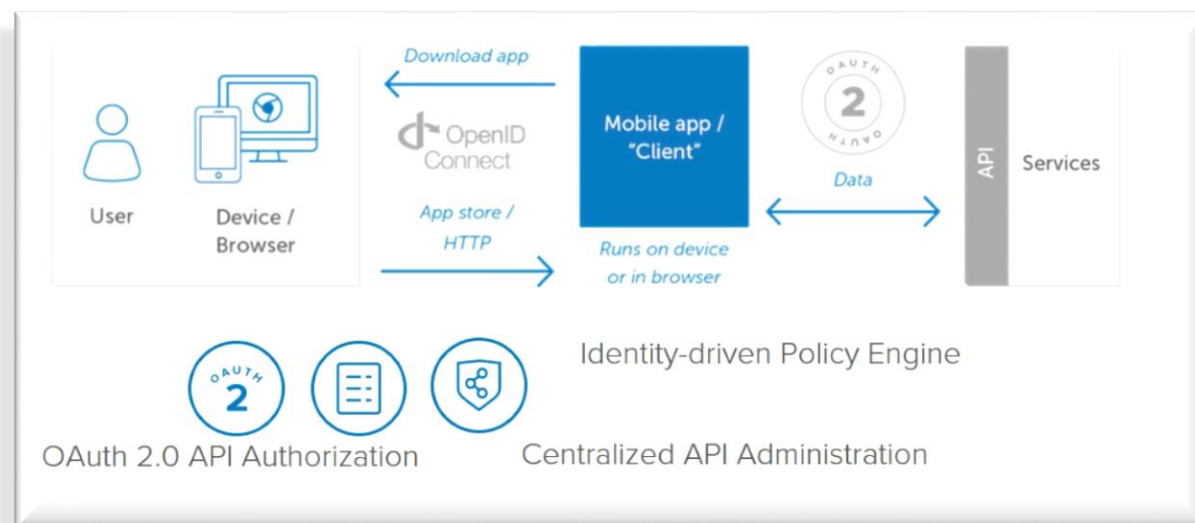
- ❑ 3rd party MFA integration - Factors based (Okta Verify OTP, Push), SMS, Email as a factor, SMS, Voice, 3rd Party factors - viz. Google Authenticator, Symantec VIP, RSA Token, Yubikey, Duo, Biometrics- Windows Hello, Apple TouchID
- ❑ Contextual Access Management - Based on Geo location, Impossible Travel patterns, Device context , Network Context, Risk context

## Professional Services – Focus Areas

### Okta Access Management Offerings - Cont

#### API Access Management

- ❑ OAuth 2.0 and OIDC - Integration and setup for On-premise and SaaS Applications
- ❑ Dynamic client registration policy configuration and setup
- ❑ Central Access and Authorization policy management and setup
- ❑ Authorization Policy server configuration including Scopes and Claims for application specific Policies





## Overview of our Professional Services capabilities for Okta Solution Offerings

### Okta Identity Life-Cycle Management

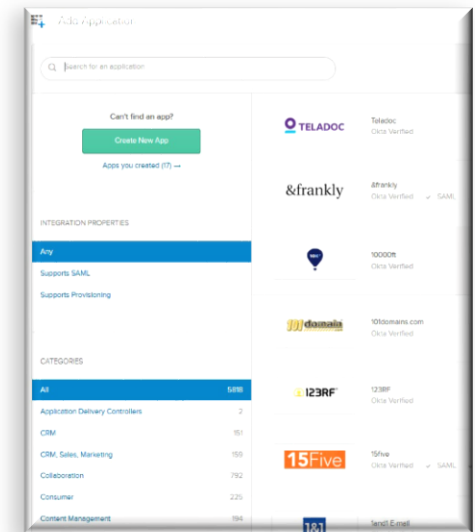
- ❑ User identity lifecycle management for both SaaS and On-premise enterprise applications
- ❑ Okta Universal directory enabling organizations to achieve consolidated user identity view, and setup of Extensible Profiles, Transformations
- ❑ Delegated Administration and Microsoft Active Directory Password Management, Integration with Microsoft Active Directory and other LDAP directory service
- ❑ Universal Directory , User Identity Life-Cycle , Groups, Roles , Entitlement management, Access Request, (De)Provisioning Workflows
- ❑ User Identity Mastering from Source of Truth - e.g. Workday
- ❑ Standard based provisioning setup - SCIM and custom connector development for applications with no OOTB support for SCIM



## Professional Services – Focus Areas

### Okta Identity Lifecycle Management Offerings

- ❑ User identity lifecycle management for both SaaS and On-premise enterprise applications
- ❑ User Identity Mastering from Source of Truth applications viz. HRMS, CRM etc - e.g. Workday for user on-boarding to Okta and managed applications
- ❑ Okta Universal directory enabling organizations to achieve consolidated user identity view, and setup of Extensible Profiles, Transformations
- ❑ Delegated Administration and Microsoft Active Directory Password Management, Integration with Microsoft Active Directory and other LDAP directory service
- ❑ Universal Directory , User Identity Life-Cycle , Groups, Roles , Entitlement management, Access Request, (De)Provisioning Workflows





## Professional Services – Focus Areas

### Okta Identity Lifecycle Management Offerings- Cont

- ❑ Design, Build & Implement custom connectors and APIs supporting System for Cross domain Identity Management (SCIM) standards for on premise identity lifecycle management for On premise enterprise COTS and Custom applications which don't support SCIM
- ❑ On-boarding new users through a Social Provider like Facebook, LinkedIn etc.
- ❑ Configuration for enterprise application integration and user identity synchronization across multiple directory services to enable organizations to achieve consolidated user identity governance view
- ❑ Capturing the Social Profile attributes from a Social Provider user and storing those attributes in Okta Universal Directory and configuration as a cloud based LDAP directory for your SaaS and On premise applications



## Overview of our Professional Services capabilities for Okta Solution Offerings

### Okta API (Developer) Suite

- ❑ Authentication
- ❑ Authorization
- ❑ User Identity management - Universal Directory
- ❑ Multi factor authentication including Adaptive MFA
- ❑ Customizable Sign-in and User registration as a service
- ❑ User Identity Mastering from Source of Truth - e.g. Workday etc.
- ❑ Standard based provisioning setup - SCIM and custom connector development for applications with no OOTB support for SCIM
- ❑ Inbound federation capabilities including Just-in-time provisioning to Universal Directory, API Access management, SSO integration to OIN applications, Identity life-cycle management



## Professional Services – Focus Areas

### Okta API (Developer) Suite

#### Solution Architecture, Design and Implementation Services for all Okta API edition Solution offerings

- ❑ Authentication, Authorization, User Identity management
  - ❖ Universal Directory, Multi factor authentication including Adaptive MFA, Customizable Sign-in and User registration as a service, User Identity Mastering from Source of Truth - e.g. Workday etc.
  - ❖ Standard based provisioning setup - SCIM and custom connector development for applications with no OOTB support for SCIM
  - ❖ Inbound federation capabilities including Just-in-time provisioning to Universal Directory, API Access management, SSO integration to OIN applications, Identity life-cycle management.



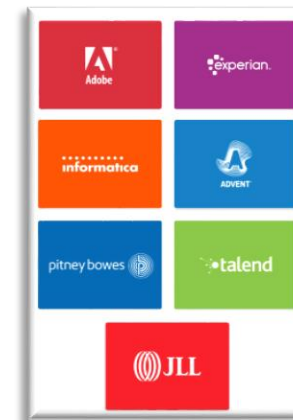


## Professional Services – Focus Areas

### Okta API (Developer) Suite (contd)

**Solution Architecture, Design and Implementation Services for all Okta API edition Solution offerings**

- ❑ All of the Okta Access Management, Life-Cycle Management and API Access management service offerings
- ❑ Integration with other enterprise applications and Middleware systems including API gateways, Security Event Logging and Management systems etc



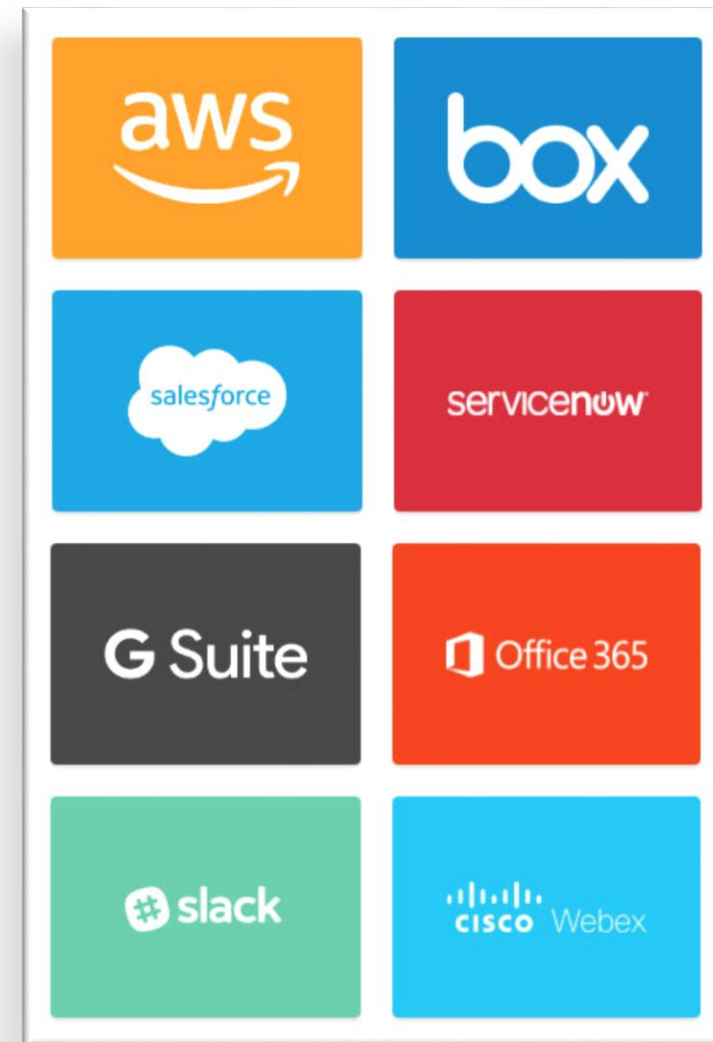


## Professional Services – Focus Areas

### Okta Integration Network – Applications

We provide service offerings specific to the requirements of your integration needs based on your current enterprise eco-system and applications and systems used and leverage the Deep, pre-built integrations with Okta to securely connect everything

- ❑ Integration with on premise on SaaS Application, Network and Security solutions – including
- ❑ Applications – Microsoft 0365, Google G-Suite, Sales Force, AWS and many more applications
- ❑ HRMS and Systems of Record (Source of Truth for Identity) - HRMS applications, Active Directory, LDAP etc.
- ❑ Workflow Orchestration – Service Now etc
- ❑ Network Security – Cisco , Pal Alto
- ❑ Application Delivery Controllers – Citrix - NetScaler, F5, Akamai

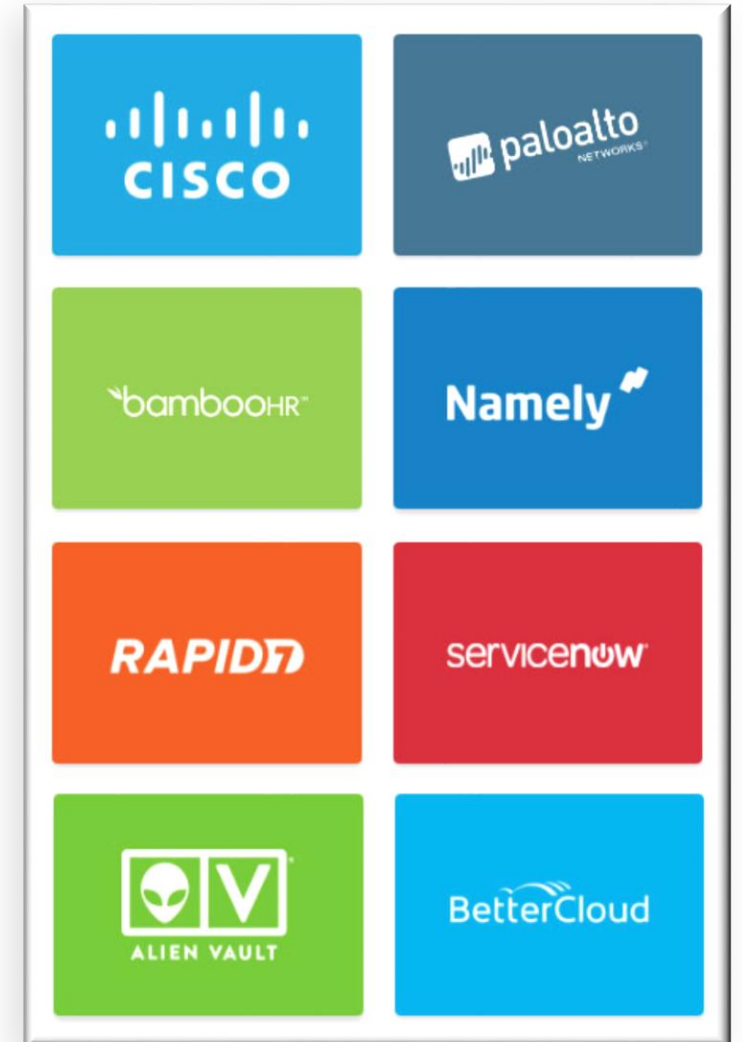


## Professional Services – Focus Areas

### Okta Integration Network – Applications - Cont

We provide service offerings specific to the requirements of your integration needs based on your current enterprise eco-system and applications and systems used and leverage the Deep, pre-built integrations with Okta to securely connect everything

- ❑ Security Event Logging and Management – Splunk, Sumo logic, IBM Qradar etc
- ❑ Cloud Access Security Brokers – NetSkope, SkyHigh , Cloudlock
- ❑ API gateways – Apigee, Mulesoft
- ❑ IaaS – AWS , Google Cloud Platform
- ❑ Identity Governance and Administration – Sailpoint
- ❑ Identity Proofing – Experian



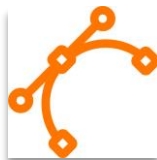


## Overview of our Professional Services capabilities for Okta Solution Offerings

### Custom Development and Integration

- ❑ Design and Development of Enterprise portals (Custom branding and UI look and feel) end User Portal and integration with Okta solution offerings for both enterprise internal users and B2C, B2B, G2C and other user types
- ❑ Customized Portal UI to redirect unauthenticated users to an organization specific login page, Search page and layout customization
- ❑ User Self-Service registration sign-in widgets and Custom login widgets on customer websites and integration with Okta for secure access to applications

## Professional Services – Focus Areas



Design and Development of Enterprise portals and integration with Okta



Customized Email Notifications and Templates for end user, enterprise application and support admin team



Customized Portal UI to redirect unauthenticated users to an organization specific login page



End user FAQ and user guide documentation for Okta integrated solution offerings deployed



Customized health check dashboarding for Okta endpoint monitoring



## Thank You

**We look forward to  
accompanying you on  
your IAM Journey**